

How to care for your

 synseal[®]

windows



Welcome to your new Synseal windows

Now you've had your windows installed, it's important to take a little time to read through this guide so you know how to care for your new windows. Your **Synseal** window has been built for you using the best materials, the result is that your new window requires very little maintenance. We have prepared this guide to help you get the most enjoyment from your window for many years.

Please contact the installation company who installed your window if you have any queries.

Thank you for choosing **Synseal**.



Contents

Cleaning	4
Access	5
Maintenance	6-10
Installing blinds	11

Cleaning It is recommended the outside of your window is cleaned every four months to keep it in top condition. You'll find each part of the window listed below as an easy reference guide. Before cleaning your window please remove all rings, bracelets and watches, so you don't scratch the glass.

Which part of the window	How often	Recommended cleaning products	Recommended finishing products	Notes
External glass	Every 4 months	Keep grime and grit free with warm soapy water	Finish with a proprietary glass cleaner	Use only soft cloths
Leaded glass	Every 4 months			Oxidisation will naturally occur over time
Specialised glass finishes – eg self cleaning glass	Please refer to the manufacturers guidelines			
Window and door furniture	Every 4 months	Use a soft duster or damp chamois leather to remove dust and surface dirt		The superior polishing and coatings eliminates the need for regular polishing or cleaning. Do not use abrasive products or solvents such as metal polish, scouring pads, acetone etc.

Access

IMPORTANT: Never walk on a bay roof. Do not lean ladders against the frames, glass or gutters. If you need access above a large bay window use tower fixed scaffolding.



Maintenance

Synseal windows are designed to be low maintenance.

Many of today's hinges, dead bolts and locks are designed to be self lubricating so no ongoing maintenance is required. Door flag hinges that have nylon bearings do not require any maintenance.



Any metal to metal joints that don't have nylon bearings (friction stays, espagnolettes and shootbolts) should be lubricated once a year with a light engineering oil, eg 3-in-1 or similar.



Rollers on door bolts or on espagnolettes or shootbolts that engage with keeps should be lubricated once a year with a light grease, eg lanolin or similar.



Rollers on espagnolette



Rollers on shootbolt

Do not use any lubrication on door bolt cylinders other than graphite powder.

Discolouration of mastic seals is a natural occurrence and cannot be avoided. This does not affect the performance of the seals.



Door bolt cylinder

Weatherseal (gasket)

During cleaning sometimes weatherseals can become dislodged from their grooves. Simply slide them back into position to avoid damage.

However, if weatherseals become broken or damaged contact your installer to replace.



Installing blinds

If you're considering installing blinds on your windows please make sure they are installed correctly.

Blinds must be designed to allow hot air to flow between the glazing materials and the blind. We recommend a space of 15mm between the PVC-u and the blind.



Installers of blinds will attach the fixings to internal PVC-u. This is entirely at their risk. Your window installation company will not accept any responsibility or claims as a result of this, including water ingress through screws or fittings, deflection or distortion of materials.





Common Road, Huthwaite, Nottinghamshire NG17 6AD Tel: 01623 443200 Fax: 01623 550243 www.synseal.co